

Student Academic Progress and Complaints Committee

1. Terms of Reference

- (i) To consider appeals or representations from students and/or their Students' Union representatives when registrations have been terminated normally on the grounds of:
 - (a) procedural irregularity at the Faculty/ Centre Board;
 - (b) new evidence, which could not have been available at the Faculty/ Centre Board;
- (ii) To permit those students whose appeals are receivable by the Student Academic Progress and Complaints Committee to proceed with their studies subject to such conditions as the Committee may impose.
- (iii) To consider cases of students who are appealing against academic decision(s) of a Department/ Faculty Board/ Centre Board/ Central Administration;
- (iv) To consider complaints from students pertaining to their Programmes of Studies (excluding review of examination scripts) and their learning experience;

The Committee will not normally consider cases of students who have reached the end of the maximum allowable period of study.

The Student Academic Progress and Complaints Committee reports directly to Senate subject to section 3 (1).

Updated by QA on 23.09.2020