

Hapag-Lloyd QSC Mauritius is growing and to support our growth, we are looking to recruit Management Trainees – Customer Service!

Hapag-Lloyd is a leading global liner shipping company, having its head quarter in Hamburg, Germany, operating 250 modern ships and transports about 12.0 million TEU (Twenty-foot Equivalent Unit) per year. The company presently has around 14,000 motivated employees in 401 offices in 135 countries. Hapag-Lloyd offers a fleet with a total capacity of 1.7 Million TEU, as well as a container stock of approximately 2.6 million TEU including one of the world's largest and most modern reefer container fleets. A total of 122 liner services worldwide ensure fast and reliable connections between more than 600 ports on all the continents.

Hapag-Lloyd has a history of over 170 years, having been founded in the year 1847. Hapag-Lloyd is a financially stable company and is publicly listed on the Frankfurt, Germany stock exchange.

Hapag-Lloyd QSC Mauritius is looking for a Management Trainee – Customer Service who will be assigned to different sub-functions within the Customer Service department; Documentation, Booking, Import, Customer Service Support and Agency Support over a period of 18 months.

After a completion of up to 18 months in the company, the candidate shall be assigned to a sub-function that would best fit their skills and experience acquired during this time.

This open position shall be on a permanent contract basis.

Qualifications and Technical Job Requirements:

- Fresh Graduate in Business Management / Hospitality Management / Marketing / related Customer Service Degree
- A Certification in the related customer field would be an added advantage.
- Communication skills, conflict resolution, problem solving and decision-making would be value added benefit.
- Intermediate to advanced level skill in MS Excel, Word & MS Access

As an organization, we provide a robust training program. Every staff undergoes a training program, and we will train you to handle your tasks.

We provide many opportunities for professional growth, in a fast growing organization.

We provide you with experience in working with customers / Vendors across various African countries from one location.

We will provide you with exposure to international processes & practices.

We will provide you with exposure to one of the best systems in the shipping industry

Our Shift timings are from 1 p.m. to 10 p.m.

If you fit the above requirements, apply now!