

R-MAD LTD is hiring a SOFTWARE DEVELOPER INTERN!

Established in 2004, R-MAD is a customer experience company that combines one of the world's most advanced CX software platforms such as Genesys CX Platform with our worldclass CX expertise. We help with the use of technology, research, and service components to identify important business issues and trends earlier, respond faster, and ultimately turn every customer experience into a clear competitive advantage. Our company works closely for customers such as renowned banks, telecommunications, and utility companies in Mauritius and overseas.

Situated at 13, Darmarajoo Ramasawmy Street, Port louis Mauritius.

Duties are as follows:

• Modifying software to fix errors, adapt it to new hardware, improve its performance, or upgrade interfaces.

- Directing system testing and validation procedures.
- Directing software programming and documentation development.
- Consulting with departments or customers on project status and proposals.

• Working with customers or departments on technical issues including software system design and maintenance.

- Analysing information to recommend and plan the installation of new systems or modifications of an existing system.
- Design and develop software systems
- Preparing reports on programming project specifications, activities, or status.
- Conferring with project managers to obtain information on limitations or capabilities.

We are currently looking for undergraduates in Engineering, Information Technology or Computer science.

Duration: Contractual Period of 2 Months

Experience: None

Remuneration: Stipend

Working Days/ Time: From Monday to Friday – 09:00 – 05:00

Send your CV/ Motivation Letter on: yuvna@r-mad.com

By: 15 July 2023

Learn more on their company: <u>www.r-mad.com</u>

UILO Team-MB May 2023