



## Who we are

HFM is an award winning forex and commodities broker, providing trading services and facilities to both retail and institutional clients. Through its policy of providing the best possible trading conditions to its clients and allowing both scalpers and traders using expert advisors unrestricted access to its liquidity, HFM has positioned itself as the forex broker of choice for traders worldwide.

**Established Broker since 2010 | 60+ Industry Awards | over 3,500,000 Live Accounts | 40+ Different Nationalities |**

At HF Markets, our workforce is our biggest asset. For this reason, we reward our employees' individual talent and skills, and encourage them to reach their full potential in an engaging workplace that fosters excellence.

## What we provide

HFM offers various account types, trading software and tools to facilitate individuals and institutional customers to trade Forex and Derivatives online. All Retail, Affiliates and White Label clients have the opportunity to access various spreads and liquidity via state of the art automated trading platforms. HFM provides an unparalleled variety of account options that clients can select to enjoy a tailored trading experience that perfectly suits their needs. Coupled with superior trading conditions and lightning-fast execution, HFM provides all the tools and services needed for clients of any level to realise their trading ambitions. HF Markets Ltd is wholly owned by HF Markets group which is a worldwide forex and commodities broker, is currently seeking to recruit dynamic and passionate individuals for Accounts officer positions for its office in Ebene.

We are looking for an enthusiastic and committed **Trade Support Officer (24/5 Shift Rotation)** to join our dynamic team at HF Markets.

## Duties & Responsibilities:

- Monitor the functioning of all trading systems and platforms.
- Monitor our spreads and its competitiveness on a daily basis.
- Assist clients with queries regarding trading and the instruments available for use by the client.
- Monitor the flow of transactions of all HF Markets clients.
- Monitor activity in world markets on a continuous basis.
- Highlight critical markets events that have the potential to considerably move market prices.
- Investigate and resolves client complaints and requests regarding trading.
- Investigate irregular transactions of clients.
- Monitor competitors and their reactions to major market events.
- Create analysis reports related to client trading activity on demand.
- Monitor clients funding methods. Hello Guys, we are currently hiring for the following positions:
- Account Managers - No prior industry knowledge required
- Brokerage Officers (24/5 shift) - Open to fresh graduates as well
- Assistant Accountant
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- Kindly spread the word to people in your network and to those who available on the job market.
- You can contact me on slack and I will guide you through the referral program. It's an opportunity to earn a bonus if the referred person is hired & confirmed after their probation

## Requirements:

- University Degree in Economics/Finance/Statistics or any related field.



- Must be able to work shifts (Monday – Friday 24 hours on rotation).
- Graduate applications are welcome.
- Fluency in English - an extra language would be considered an advantage.
- Has strong analytical skills and can work under pressure.
- Able to work in a fast-paced environment.

**Benefits:**

- Attractive remuneration package
- 22 days of Annual Leave (reaching up to 30 days per year based on years' service)
- Friday afternoons off (during December & January)
- Birthdays are always a day off!
- Long-Service Recognition Awards
- Referral Bonus – refer a candidate we would all enjoy to work with!!
- Participation in the Company's Medical Scheme from day one (Eagle Mauritius)!
- Unlimited snacks, and beverages
- Complimentary periodic lunches at the office
- Fun team-building activities & Corporate events
- Magnificent offices in Iconebene

**Kick off an exceptional career** with HF Markets and follow **the path to success!**

Build your future with us by sending your CV on [careers@hfmarkets.com](mailto:careers@hfmarkets.com) or call on 5297 0173 for more Information.

All applications will be treated as confidential.

HF Markets is an Equal Opportunity Employer.