

Job Title:	Management Trainee	Job Category:	Middle Management
Department/Group:	Operations	Position Type:	Full Time
Location:	Port Louis, Mauritius	Travel Required:	Travel Required
HR Contact:	Archana Purohit (+91 7042590096)	Salary Band	Market Std. increment on current salary
Will Train Applicant(s):	Yes, partly.	Level of Experience Required	Fresher

Applications Accepted By:
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Job Description
Summary
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MGH is a multimodal logistics service provider with a global presence in more than 26 countries. Headquartered in Singapore with around 30 years of market presence, MGH Group has continuously catered to the business needs of international trade through a seamless and strong network of worldwide partners with an ever-growing team of more than 2200 talented associates across the globe developing passionate leaders.

Travelport is a worldwide travel retail platform that provides easy ways for businesses like airlines, hotels, and car rental companies to connect through personalized content to agencies and travelers. MGH Group is the Official Partner appointed by Travelport in Mauritius.

Summary

At Travelport in Mauritius, the Management Trainee position is a dynamic career that combines experience in travel agency management, fares & ticketing and vendor knowledge for reservation systems. The person will be in charge of managing vendor relationships, supervising the implementation of new technology, supporting travel agencies operationally, cultivating client relationships, managing projects, and guaranteeing adherence to industry rules. This position supports the company's performance in the travel technology industry while providing possibilities for professional development and advancement

Key Responsibilities

- Researching, identifying, and establishing relationships with reservation system vendors.



- Negotiating contracts and agreements with vendors to ensure competitive pricing and favorable terms.
- Managing vendor performance, including monitoring service levels and resolving any issues that may arise.
- Assisting in the rollout of ticket printers and other technology solutions to travel agencies.
- Providing training and support to travel agency staff on the proper use of reservation systems and other technology tools.
- Supporting day-to-day operations of travel agencies, including booking reservations, issuing tickets, and handling customer inquiries.
- Developing and implementing processes to streamline operations and improve efficiency.
- Participating in special projects or initiatives aimed at improving business processes or launching new products/services.
- Managing project timelines, budgets, and resources to ensure successful implementation.

Requirements

- Bachelor's Degree required.
- Background in Travel management, corporate travel and similar lines
- Should be familiar with English language
- Candidates with knowledge of Galileo GDS or other GDS systems would be preferred
- An employee-focused outlook with excellent oratory skills and professionalism
- Effective communication and problem-solving skills